

iPad App – Fault-Finding Guide



Updating the iOS to the latest version:

- 🔧 Click on to Settings from the Home screen and select General.
- 🔧 Now select Software Update and then Download and Install (if shown)

Manually close all other open apps on the iPad:

- 🔧 Click the iPad home button twice; this should bring up a row of apps in the taskbar at the bottom of the screen.
- 🔧 Swipe all open apps up to the top of the screen and release them to close them.

Perform a soft reboot of the iPad:

- 🔧 Hold down the wake button on the iPad until the Slide to Power Off screen appears. Slide your finger to power off the iPad.
- 🔧 Hold the wake button until the Apple logo appears and the iPad turns back on.
- 🔧 Reconnect the GC2 to the iPad in Settings.
- 🔧 Restart the Foresight app and see if the GC2 connection is improved

Forget and reconnect the GC2 in the settings:

- 🔧 Open the settings
- 🔧 Navigate to Bluetooth
- 🔧 Navigate to your GC2
- 🔧 Then press "Forget Device"
- 🔧 -Navigate to the GC2 again and pair with it again.

Delete the app, and re-download/install it:

- 🔧 Hold down the Foresight app icon on the iPad until it starts wiggling and the X appears next to it.
- 🔧 Press the X to delete it
- 🔧 Tap App Store and Purchased
- 🔧 Find the Foresight app and tap the download icon. Once the app has downloaded, open it in the usual way and see if the issue has been resolved.

Other Considerations:

- 🔧 Has the GCQuad registration expired?
- 🔧 Has Auto Lock been turned off in the iPad settings?
- 🔧 Has Background App Refresh for the App been set to on?

Do you need any additional support? Please contact us using the details below:

Email: support@foresightsports.eu

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