

## Power Issue Fault-Finding:

- Please check if the unit will function correctly while plugged into power, this is because the GC2 does require a battery to power on which will show if this issue is related to the battery or charger.

To check the battery levels of the GC2, please see the information below.

Press << on the keyboard

Select About. and Press OK

This will bring up the system information page for the GC2.

- The system information page displays the firmware version at the top, the serial number at the bottom left, and the battery charge at the bottom centre. The GC2 is severely depleted of charge when the voltage is less than **7.0V**, the battery is at full capacity when the indicator shows over **8.0V**. When the GC2 is plugged in the battery indicator will typically read **8.5V**. The indicator will not auto-refresh, you must leave the information page and re-enter it to update the display to the correct current value.
- If possible, please use a spare GC2 charger to test and confirm if the charger is causing the problem. Some simulators have a power brick for the left-hand side of the sim, this can be used to test if the issue is related to the charger. If you do not have a spare charger, they can be purchased from Foresight Sports Europe.
- Please try disconnecting the cable connected from the power brick to the GC2, this will allow you to test another cable to see if the problem is caused by a faulty cable or the power brick.
- If the issue still occurs after buying or using a spare charger, then the CPU board or Power Port may need to be replaced.



**Do you need any additional support? Please contact us using the details below:**

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